

OWEN PUGH

Quality Policy Statement

The Owen Pugh Group specialise in construction plant & truck hire, earth moving & demolition contracting, landfill, quarrying, recycling, drainage, civil engineering and plant training services.

We are committed to ensuring that both the goods and services we provide will fully meet the requirements of our customers at all times.

The Group will undertake to provide all resources to ensure that Quality Management ranks with equal importance to all other policy objectives of the organisation.

To this end, Owen Pugh will:

- Maintain a management system in accordance with the requirements of ISO 9001:2008,
- Communicate the principles & objectives of this policy throughout the workforce,
- Provide practical assistance and training to ensure that the relevant knowledge and experience are acquired for the successful implementation of this policy,
- Commit to continual improvement in performance and ongoing effectiveness,
- Aim to maintain quality by preventing problems, rather than by detecting and correcting them after they occur,
- Commit to customer focus, consulting with customers and other stakeholders on a regular basis,
- Comply with all regulatory requirements & company standards,
- Provide innovative solutions, invest in new technology and adapt our services to meet our customers' current and future requirements.

The Quality System, procedures and resources are described in the Quality Manual.

The Chairman has overall responsibility for this policy and will review it on an annual basis.

John R. Dickson

Chairman

Owen Pugh Group

Date: 10th March 2011